

JOB OPPORTUNITY
CASE MANAGER, COMMUNITY OUTREACH – TEMPORARY PART-TIME
(up to 6 months)
COMPETITION #2025-66

Please submit a cover letter and resume referencing the competition # to:

CAREERS@LLGAMH.ca

Salary Range: \$32.59/hour - \$34.63/hour

Location: Brockville (**Police detachments**)

Job Type: Temporary Part-time (3 days/week) – up to 6 months

Shifts: Monday to Friday, 8:00 a.m. to 4:30 p.m.

Reports to: Clinical Manager

The Case Manager provides client-centered service that enables clients and their caregivers to achieve their highest level of functioning and independence consistent with their values, priorities, capabilities and preferences for care. Also, by mobilizing and integrating formal and informal support networks the Case Manager will deliver services to clients that will also ensure the fiscally responsible use of appropriate resources to achieve the desired outcomes for clients.

Community Outreach Partnership (COP) provides supports for individuals with poverty, mental health and/or addictions issues who are at risk of further interaction with police. This position is integrated within the community policing agencies.

Responsibilities and Duties:

- Establishing a therapeutic relationship which is client centered and based on a partnership.
- Helping individuals with severe and persistent mental illness and/or addiction to achieve their highest level of functionality possible in the least restrictive setting.
- Providing interventions that coordinate client services in a fragmented addiction and mental health system.
- Work with the client to develop of strategy/plan to reduce the client's risk of experiencing mental health difficulties which may be contributing to their interactions with the law. The plan should include what actions by who and when, if client does experience a crisis/challenge in their recovery process.
- Maintain accurate and up-to-date client files as per client management software so that the information is current for anyone needing to access information on the client.
- Work with client to increase personal skills both internal and external to assist in symptom management and facilitate recovery process.
- Excellent knowledge of community resources and maintain an accurate contact list to provide client resources

Internal applicants will be considered before external applicants. We thank all applicants for their expressed interest; however, only applicants selected for an interview will be contacted.

Qualifications:

Education, Training and Experience:

- Graduation from a recognized post-secondary institution in a relevant, health-related discipline of study; University degree preferred.
- Two years' experience working in Mental Health and Addiction.
- Certificate in Addictions will be considered an asset
- Current First Aid and CPR Certification required.
- Course/workshop in concurrent disorders or equivalent (SMART Recovery Facilitator Training) preferred.
- Certified Psychosocial Recovery Practitioner (CPRRP) designation preferred.
- Workshop in Motivational Interviewing preferred.

Skills and Abilities:

- Ability to work independently and also as part of a multi-disciplinary team.
- Effective communication, interpersonal, and conflict resolution skills.
- Strong problem-solving abilities.
- A high level of independent decision making skills.
- Requires analytical skills to gather and disseminate data from different sources.
- Ability to adapt to changing environments and manage time effectively; Willingness to be flexible and facilitate change.
- An understanding of the Recovery Philosophy and application of same in client goal planning and direct service.
- Average to above-average computer and keyboarding skills.
- A valid Ontario Driver's Licence, access to a vehicle, and vehicle insurance with a minimum of \$2,000,000 liability.
- Satisfactory Vulnerable Sector police records check required.
- Demonstrated crisis intervention skills/experience and ability to respond to crisis situations as they arise.
- Ability to work within Mental Health Act, Occupational Health & Safety Act, Ministry of Health and Long-Term Care guidelines, Psychosocial Rehabilitation Practitioner's Code of Ethics, Best Practices, LLGAMH program standards.

Posting Date: September 3, 2025

Closing Date: September 10, 2025

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